

Dear Member

Thank you for attending the Cambridge University Assistants Contributory Pension Scheme (CPS) members meeting on 6 March 2024.

A particular thank you to those of you who responded to the post meeting survey. We have now had time to review all responses and will use these to help us put together future members meetings. We will try and cover the subjects which are of interest to you in these meetings.

### **Slides and recording**

You can access the meeting slides and view the recording of the meeting on the [University Pensions website](#).

### **Contacting the Pensions Office**

The feedback we received showed that many of you want to know how to contact the Pensions Office.

You can call the team on 01223 332214 (between 9am to 5pm). You can also email via the Pensions mailbox: [pensionsonline@admin.cam.ac.uk](mailto:pensionsonline@admin.cam.ac.uk).

If you would like to speak to a member of the team to discuss your pension in person, please call or email first. This will help us to support you more effectively, as we may need to prepare figures or paperwork prior to your meeting.

### **Contacting SEI Master Trust**

If you have benefits in the defined contribution arrangement managed by SEI, you can contact them using the details below:

- Email: [Memberenquiries@seimastertrust.co.uk](mailto:Memberenquiries@seimastertrust.co.uk)
- Telephone: 0800 011 3540
- Post: SEI Master Trust, Capita Pensions Solutions Ltd, PO Box 555, Stead House, Darlington, DL1 9YT

### **Income in retirement support**

We know that many of you who have not yet retired are keen to understand how much income you may need in retirement.

The Pension and Lifetimes Saving Association (PLSA) have produced a [Retirement Living Standards](#) guide, which you may find useful.

### **Request an estimate of your benefits**

If you would like an estimate of your benefits in the defined benefit section of the CPS, please email [pensionsonline@admin.cam.ac.uk](mailto:pensionsonline@admin.cam.ac.uk), including a planned retirement date.

Any request will be treated in confidence. In order to be fair to all of our members, we are able to provide you with a maximum of 2 estimates in any twelve-month period.

If you are a member of the defined contribution arrangement, you can use the benefit modellers via the [SEI member portal](#).

Many thanks,

The Pensions Office